

Alarm Testing Procedure

- Call Central Station at 1-877-333-1804 and advise that you want to put your alarm on test. (you will be transferred to the correct operator)
- Provide them with your name and address
- They will ask you for your abort code or password (this is the secret word that you have set up to identify you as the owner)
- Request to have your system placed “ON TEST” for one hour. They will confirm test time.
- Now you need to arm your system (recommend you put your alarm in stay mode unless you are testing motions). The display may count down before it is armed. Wait until the display indicates that the system is “armed”.
- To trip the alarm, open a door / window. If you armed the alarm in “away mode” then you will have to wait until delay counts down. When the system is in alarm, the noise should be very loud (not beeping). Allow alarm to sound for 45 seconds to a full minute (give time for the panel to send signals and be received at the central station). If you are testing each zone in your home then you will need to open / close each protected area. You can then disarm with your code.
- Call Central Station at 1-877-333-1804 and request to speak to a dispatcher.
- Provide them with your name and address, advise them that you have tested your system and want the “test results”.
- If they received the correct signals, advise them to take the system “OFF” test.
- If signals were not received or were incorrect, call Paradigm at 888-660-8686 and request service.

When you first signed up with Paradigm for monitoring you were given a copy of all of the zones and zone descriptions. Make sure you check and verify each zone. If you need a copy of the zone list please contact Paradigm.

Quick Zone check

You can also do a quick check on a zone by having your alarm in chime mode. When a zone is tripped (opened) your panel will chime. If there are multiple windows/doors on a specific zone, you will need to allow about 30 seconds for the panel to reset between testing each location.

Note: You do not need to have your system armed to do this – and it does not guarantee that your system is communicating with the central station – it will only let you know that the zone is communicating with the panel.